



Disgruntled Brewing

Job Description

Looking for candidates that wish to be a part of a taproom team that works together to provide great customer experiences. This position will require working 15-20 hours a week on average and two weekends a month.

Candidates must have a passion for craft beer along with substantial knowledge of the industry and willingness to dedicate time and effort to learn more. Our Grumpy Crew is our key for creating a taproom that is inclusive and memorable for all customers. As a beertender with Disgruntled Brewing, you will play a pivotal role in the experience that sets us apart as a top-notch destination brewery.

This job will require you to have initiative, high energy and excellent communication skills with management, patrons and staff. You must excel at working in a fast-paced environment.

Job Title: Beertender

Weekends Required: Yes

Evenings Required: Yes

Will Train Applicant(s): Yes

Position Type: Part-time

Apply by emailing a cover letter and resume to info@disgruntledbeer.com

Duties & Responsibilities

- Acquire and maintain an expansive knowledge of all our products
- Attend regular staff meetings and trainings
- Resolve customer complaints quickly and appropriately
- Provide exceptional, attentive, active customer service
- Report to work on time
- Create and maintain a positive and friendly working environment
- Prepare taproom for opening and closing, including various cleaning responsibilities
- Stock merchandise and supplies as needed
- Successfully ring sales on POS system and run credit cards

Qualifications & Education Requirements:

- Age: Over 21 only
- Experience in customer service (preferred)
- Ability to work nights and weekends
- Ability to lift a keg (160 lbs)
- Strong communication skills
- TIPS certified (preferred)
- Cicerone: Beer Server Certified (preferred)
- Enthusiastic about working with a team
- Passion for craft beer